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UTILITY YOR920030197US1 (8728-627) Attorney Docket No. PATENT APPLICATION Hung-Yang CHANG First Inventor TRANSMITTAL Systems and Methods for Monitoring and.... EV329488574US (Only for new nonprovisional applications under 37 CFR 1.53(b)) Express Mail Label No. **APPLICATION ELEMENTS** Assistant Commissioner for Patents ADDRESS TO: Box Patent Application See MPEP chapter 600 concerning utility patent application contents. Washington, DC 20231 Fee Transmittal Form (e.g., PTO/SB/17) CD-ROM or CD-R in duplicate, large table or (Submit an original and a duplicate for fee processing) Computer Program (Appendix) Applicant claims small entity status. 2 8. Nucleotide and/or Amino Acid Sequence Submission See 37 CFR 1.27. (if applicable, all necessary) Specification [Total Pages | 45 3. (preferred arrangement set forth below) Computer Readable Form (CRF) - Descriptive title of the invention b. Specification Sequence Listing on: - Cross Reference to Related Applications CD-ROM or CD-R (2 copies); or Statement Regarding Fed sponsored R & D - Reference to sequence listing, a table, or a computer program listing appendix - Background of the Invention Statements verifying identity of above copies - Brief Summary of the Invention ACCOMPANYING APPLICATION PARTS - Brief Description of the Drawings (if filed) - Detailed Description 9. Assignment Papers (cover sheet & document(s)) - Claim(s) 37 CFR 3.73(b) Statement Power of - Abstract of the Disclosure 10. (when there is an assignee) 4. V Drawing(s) (35 U.S.C. 113) [Total Sheets 8 11. English Translation Document (if applicable) Copies of IDS Information Disclosure 5. Oath or Declaration [Total Pages 12. Citations Statement (IDS)/PTO-1449 Newly executed (original or copy) Copy from a prior application (37 CFR 1.63 (d)) (for continuation/divisional with Box 18 completed) 13. Preliminary Amendment Return Receipt Postcard (MPEP 503) h 14. (Should be specifically itemized) Certified Copy of Priority Document(s) (if foreign priority is claimed) **DELETION OF INVENTOR(S)** 15. Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR Request and Certification under 35 U.S.C. 122 16. 1.63(d)(2) and 1.33(b). (b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent. PTO/SB/17 Application Data Sheet. See 37 CFR 1.76 17. 🗸 Other: 18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76: Continuation Continuation-in-part (CIP) of prior application No.:____/__ Prior application information: Examiner Group Art Unit: __ For CONTINUATION OR DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts. 19. CORRESPONDENCE ADDRESS Customer Number or Bar Code Label Correspondence address below (Insert Customer No. or Attach bar code label here) Name Frank Chau F. CHAU & ASSOCIATES, LLP 1900 Hempstead Turnpike, Suite 501 Address City East Meadow State New York Zip Code 11554 Country U.S.A Telephone (516) 357-0091 (516) 357-0092 Fax

Name (Print/Type)	Frank V. DeRosa		Registration No. (Attorr	ney/Agent)	43,584	
Signature	Fin	Sel		Date	July 11, 2003	



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FEE TRANSMITTA	L	Applia	cation N	Numbe	r			
C EV 0000		Filing						
for FY 2003			First Named Inventor		or	Hung-Yang Chang		
Effective 01/01/2003. Patent fees are subject to annual revision.			Examiner Name					
Applicant claims small entity status. See 37 CFR 1.27		Art Unit						
TOTAL AMOUNT OF PAYMENT (\$) 1,242.00		Attorney Docket No. YOR920030197US1 (8728-627)			7)			
METHOD OF PAYMENT (check all that apply)		FEE CALCULATION (continued)						
Check Credit card Money Other None		3. ADDITIONAL FEES						
Deposit Account:	Large	arge Entity Small Entity						
Donosit	Fee Cod		Fee Code	Fee (\$)		Fee Description	Fee Paid	
Account Number		130	2051	65 8	Surch	narge - late filing fee or oath		
Deposit IRM (Vorktown Hoights)	1052	2 50	2052			narge - late provisional filing fee or		
Name IDIVI (TOTRIOWITTIEIGHTS)	1053	3 130	1053			English specification		
The Commissioner is authorized to: (check all that apply)		2,520	1812 2			ling a request for ex parte reexamination		
Charge fee(s) indicated below Credit any overpayments Charge any additional fee(s) during the pendency of this application	1804	920*	1804			esting publication of SIR prior to		
Charge fee(s) indicated below, except for the filing fee		5 1,840*	1905			niner action Lesting publication of SIR after		
to the above-identified deposit account.	1000	1,040	1003			niner action		
FEE CALCULATION	1251	110	2251			nsion for reply within first month		
1. BASIC FILING FEE	1252	2 410	2252	205	Exte	nsion for reply within second month		
Large Entity Small Entity	1253		2253	465	Exte	nsion for reply within third month		
Fee Fee Fee Fee Fee Description Fee Paid Code (\$) Code (\$)	1254	1,450	2254			nsion for reply within fourth month		
1001 750 2001 375 Utility filing fee 750.00	125	5 1,970	2255	985	Exte	nsion for reply within fifth month		
1002 330 2002 165 Design filing fee	140	320	2401	160	Notic	ce of Appeal		
1003 520 2003 260 Plant filing fee	140	2 320	2402	160	Filing	g a brief in support of an appeal		
1004 750 2004 375 Reissue filing fee	140	3 280	2403	140	Requ	uest for oral hearing		
1005 160 2005 80 Provisional filing fee	145	1 1,510	1451			ion to institute a public use proceeding		
SUBTOTAL (1) (\$) 750.00	145		2452	55	Petiti	ion to revive - unavoidable	-	
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	:	3 1,300	2453			tion to revive - unintentional		
Fee from	. 100	1 1,300	2501			y issue fee (or reissue)		
Extra Claims below Fee Paic Total Claims 38 -20** = 18 X 18 = 324	11		2502			ign issue fee nt issue fee		
Independent 5 3** = 0 x 84 = 168	150: 146:		2503 1460			tions to the Commissioner		
Claims Multiple Dependent 280 =0	11		1807			cessing fee under 37 CFR 1.17(q)		
Large Entity Small Entity	180		1			mission of Information Disclosure Stmt		
Fee Fee Fee Fee Description	180		1806	40	Reco	ording each patent assignment per		
Code (\$) Code (\$) 1202 18 2202 9 Claims in excess of 20	802	1 40	8021		prop	erty (times number of properties)	—	
1202 18 2202 9 Claims in excess of 20 1201 84 2201 42 Independent claims in excess of 3	180	9 750	2809	375		g a submission after final rejection CFR 1.129(a))		
1203 280 2203 140 Multiple dependent claim, if not paid	181	0 750	2810	375	For	each additional invention to be		
1204 84 2204 42 ** Reissue independent claims over original patent	180)1 750	2801	375		amined (37 CFR 1.129(b)) Request for Continued Examination (RCE)		
1205 18 2205 9 ** Reissue claims in excess of 20	180				Re	quest for expedited examination design application		
and over original patent	Oth	er fee (s _l	pecify)		- -			
SUBTOTAL (2) (\$) 492.00 **or number previously paid, if greater; For Reissues, see above		duced by		Filing Fe	e Pa	eid SUBTOTAL (3) (\$) 0		

(Complete (if applicable) SUBMITTED BY Registration No. Telephone 516-357-0091 Frank V. DeRosa 43,584 Name (Print/Type) July 11, 2003 Date Signature

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

Commissioner for Patents Alexandria, VA 22313-1450 Attorney Docket: YOR920030197US1 (8728-627) Date: July 11, 2003

Transmitted herewith for filing is the patent application of:

Inventor(s):

Hung-Yang CHANG; Jun-Jang JENG; Santhosh KUMARAN; Haifei LI; and Liang-Jie

ZHANG

For:

SYSTEMS AND METHODS FOR MONITORING AND CONTROLLING BUSINESS

LEVEL SERVICE LEVEL AGREEMENTS

Enclosed are: [X] 36 page(s) of specification; [X] 1 page(s) of Abstract; [X] 8 Page(s) of Claims;

[X] 8 Sheets of drawings

Declaration and Power of Attorney

An Assignment of the invention to International Business Machines Corporation, Armonk, New York, 10504, with PTO Form 1595.

Information Disclosure Statement, cited references and PTO Form 1449

Associate Power of Attorney

CALCULATION OF UTILITY APPLICATION FEE

For	Number Filed	Number Extra	Rate	Basic Fee \$750.00	
TOTAL CLAIMS	38	18	x 18 =	\$324.00	
INDEPENDENT CLAIMS	5	2	x 84 =	\$168.00	
[] Multiple Dep. Claim			280	\$0	
		TOTAL\$1,242.00			

- [X] Charge the amount of \$1,242.00 to Deposit Account No. 50-0510/IBM (Yorktown Heights).
- [X] The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0510/IBM (Yorktown Heights). A duplicate copy of this sheet is enclosed.
 - [X] Any additional filing fees required under 37 C.F.R. §1.16.
 - [X] Any patent application processing fees under 37 C.F.R. §1.17.

Date: July 11, 2003

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Attorney for:

IBM Corporation

Intellectual Property Department

P.O. Box 218

Yorktown Heights, NY 10598

CERTIFICATION UNDER 37 C.F.R. § 1.10

I hereby certify that this New Application Transmittal and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date July 11, 2003 in an envelope as "Express Mail Post Office to Addressee" Mail Label Number EV329488574US addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.